

NEWS



Contact:
Jennifer Garnett
(408) 718-2601

FOR IMMEDIATE RELEASE
November 21, 2016
Release # 11 02 16

SUNNYVALE SELECTS NEW PUBLIC SAFETY CHIEF

Final offer contingent on successful background investigation

SUNNYVALE, Calif. – Sunnyvale City Manager Deanna J. Santana has extended a conditional offer to Phan Ngo for the position of Director of Public Safety; the final offer is pending successful completion of the required pre-employment background investigation for peace officers which is underway. Ngo is currently a deputy chief with the City of San Jose Police Department. Sunnyvale's current director, Chief Frank Grgurina, was appointed in November 2011 and is retiring in December 2016 after a 30-year career serving the public in law enforcement. Ngo's anticipated start date is January 2, 2017.

Ngo has 27 years of public safety experience with the City of San Jose and has led all four of the police department's bureaus – Field Operations, Administration, Investigations and Technical Services – overseeing 124 to 700 personnel and \$16 to \$190 million operating budgets. His wide ranging experience includes emergency response, investigations, field operations, internal affairs, budget planning, public safety programs, policy and procedure development, and personnel hiring and management. "Phan is a seasoned leader with an incredible breadth of experience which is a tremendous asset to any organization," said Santana. "He is well-known for collaborating and achieving results so I have deep confidence in his ability to lead our integrated public safety services."

~ more ~

Sunnyvale conducted a national recruitment for the position, including seeking community and workforce input through an online survey and multiple public, City staff and stakeholder meetings. “The public consistently rates our public safety services very highly and our officers are extremely active and engaged in the community,” stated Santana. “Maintaining that strong community relationship is essential for the leader of this highly reputable department.”

Ngo has a Bachelor of Science in Criminal Justice Administration from San Jose State University and a Master of Science in Criminal Justice from Boston University; he is also a graduate of the Los Angeles Police Department Leadership Program and the Senior Management Institute for Police. Ngo is a member of the California Police Chiefs Association and International Association of Chiefs of Police; has served on numerous public safety executive boards; is a commissioner on the Santa Clara County Human Trafficking Commission; and has been recognized by both the City of San Jose and Santa Clara County for dedication and service to the Vietnamese community.

“Sunnyvale is a vibrant and diverse community and has a highly experienced, talented City administration,” stated Ngo. “I’m truly looking forward to joining the team and building on the Department of Public Safety’s excellent customer service and community engagement reputation.”

Sunnyvale was recognized as the nation’s Safest City by Smart Asset in 2015 and its unique public safety model integrates police, fire and emergency medical services. The new director will oversee a department of 285 sworn and non-sworn personnel providing a range of services including police, fire and emergency medical response; fire prevention; animal control; vehicle abatement; crime prevention; and code enforcement.

#